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“Working towards a healthy and safe Putnam County”

FOR IMMEDIATE RELEASE

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Notifying positive COVID-19 cases by text

Beginning February 2, 2022, Putnam County Health Department (PCHD) will change how they notify and follow-up with positive COVID-19 cases in residents. PCHD will notify the positive COVID-19 cases by text message. The phone number PCHD will use to text is **(833)-924-3894**. In the text message, PCHD will advise people they tested positive. There will be a link for COVID isolation and quarantine guidance in the text. If you receive a text message, please do not text this number back as Putnam County Health Department will not be monitoring it. Please call PCHD office with any questions at (419)-523-5608.

The significant surge in COVID-19 cases in the past weeks and the change in isolation and quarantine guidance led to this decision. For those who do not have text, a contract company will follow up with a phone call, however, this could be up to 5 days after your test date.

Here is the new process:

1. The positive COVID-19 case will receive a text message from the phone number **(833)-924-3894**.
2. Within the text will include a link to isolation and quarantine guidance, so they can immediately begin self-isolation to avoid further spread.
3. If the positive COVID-19 case has questions or concerns to call Putnam County Health Department at (419)-523-5608.

If the positive case needs a work or school letter they can call Putnam County Health Department at (419)-523-5608 for further assistance.